

JULY
2024

RedCoats



VOLUNTEER MILESTONES

Congratulations to the following Redcoats for reaching a Volunteer-hour milestone!

5250
Gail Senior*

4500
Rhonda Totten*

3500
Nancy Stokes*

2250
Grace Burney

2000
Carol Farris
Carol Lawton*

1750
Joyce Nicole

1500
Chris Sheetz*

1000
Jan Carnes
Carol Maat

750
Victoria Adamus
Rachelle Carter
Jan Ratka

500
Marian Bryant
Karen Doubrava
Patricia Fitzgerald
Stephen Florek
Lorrie Lawrence
Carol Moore

250
Kim Adams
Deanna Beauchamp
Kim Berliner
Debbie Fitzgerald
Jan Friswold
Angela Holpuch
Shirley Pashall
Carole Pendleton
Sue Provenzale
Ann Stemen
Taylor Supek
Ken Thomas
Lisa Wilhelm Celeste

100
Dan Anderson
Jeralyn Barnett
Linda Bendler
Michele Bishop
Debbie Brosovich
Gwen Burney
Grace Das
Diane Dorman
Terri Esber
Joni Gates
Laura Gonzalez
Renee Heinle
Nicole Hobbs Caraballo*
Janette Kautzman
Noreen Krevis
Doraja Lake
Willie McConnell
Cynthia Notter
Barbara Powell
Barb Pritschau
Assunta Rossi
Ed Sieradzki
Mary Jo Slatterly
Chase Sprenger
Dallas Stark
Linda Traywick

*Denotes Head Usher

STANDARDIZATION: MEDICAL EMERGENCIES

Procedure COMPARE Regulate
APPRaise PERFORM ACCEPTED RULES
classify Assess evaluate test
Standardize
values SYSTEMIZE FAIR
PROCESS Benchmarking Guidelines



Although it may be a rare occurrence when you are volunteering, medical emergencies do arise in the theaters frequently.

It is the responsibility of the House Managers to coordinate emergency response and directly assist the individual(s) in distress. The House Managers and Security Staff are trained to take action in medical emergencies.

In the case of a medical emergency the first RedCoat to reach the person in need should stay with the person and send someone to find a House Manager. House Managers have been trained in CPR, First Aid, and AED usage.

If the house managers ask you to assist with the medical emergency, please follow their directions.

If you are not involved with the medical emergency, please return to the theater to continue your volunteer responsibilities.

We appreciate everyone's support and concern for the health and safety of all at Playhouse Square.

SPOTLIGHT AWARD

We have our first tie!

CONGRATULATIONS

**Joseph Purta
Puri Purta**

**Puri and Joseph each recorded
140.75 hours in the Spring
Quarter!**





**'Twas the Night Before...
by Cirque Du Soleil**
December 4-15, 2024
Huntington Bank Featured Performance

It's the holidays, and this year, things are different. For years, Isabella and her father have read "Twas the Night Before Christmas" together. But this year Isabella feels like she's outgrown the family tradition. But then the magic of the poem comes to life, and Isabella and her father are unexpectedly separated by a snowstorm that sends them on a fantastical journey. In a winter wonderland inspired by the poem, they discover whimsical characters, acrobats, children and reindeer who reunite father and daughter in the holiday spirit.

'Twas the night before... the general public on-sale! RedCoats have pre-sale access to this show starting Tuesday, July 23. Get in the holiday spirit by selecting the best seats available at a discounted rate (with waived handling fees!) for you, your family and friends. This pre-sale offer ends Friday, July 26 at 10:00 a.m.

Link: [GET TICKETS](#)

**Please Note: RedCoat ID number required. This pre-sale offer starts Tuesday, July 23 and ends Friday, July 26, 2024 at 10:00 a.m. Offer is online-only by following the link provided and available for select dates and seating locations. Returns and retroactive discounts are not possible. Date exchanges are subject to one \$25.00 fee.*



BORDERLIGHT FESTIVAL

July 24 - 27

BorderLight's mission is to present innovative theatre that inspires, builds cross-cultural understanding, and celebrates the diversity of the human experience.

Large-scale performing arts festivals are some of the most celebrated community events—and largest economic drivers—in the world. BorderLight promises to bring the vibrancy of an international performing arts festival to downtown Cleveland—and shine a spotlight on our city's abundant arts and culture community, as well as our rich cultural assets.

The BorderLight festival performances may be as short as 30 minutes or as long as 120 minutes. You may be volunteering for one or two performances per shift.

If your team is scheduled for the Idea Center, you will be instructed by the House Manager as to which performance space you will be assigned.

If your team is scheduled for RED – you will receive a separate email with instructions on where to meet and what to do.



**RECOGNIZING
EXCEPTIONAL SERVICE**

Compliments to RedCoats who received A Round of Applause this month!

- | | |
|--------------------|-------------------|
| Joe Adams | Brian Jackson |
| Kim Adams | Michael Kulcsar |
| Barb Baciak | Renee Lesko* |
| Nancy Binder | Ann Mancini* |
| Cynthia Boylan* | Debra Martin* |
| Sandy Brown | Joe Miglionico |
| Gary Burlin* (2) | Ron Mortus* |
| Sean Connelly | Kevin Needham |
| Karol Cornelius | Shirley Peavy |
| Sharon Crawford | Marie Phillips |
| Sherry Dangremond* | Lauren Plasterer* |
| Mary Delsanter | Susie Poultney |
| Maureen Donoughe* | Alyson Rich |
| Bob Ebsch | Assunta Rossi (2) |
| Andrea Eshelman* | Sid Saks* |
| Desirae Geiger | Lynn Sperli* |
| Joy Gordon | Rhonda Totten* |
| John Graff | Lydia Troha |
| Laura Grimke | Valerie Vitolo |
| Amanda Hanley | Jill Wilhelm |
| Joe Hasenohr | Janine Wilkes |
| Vicky Hasenohr | Donna Willingham* |
| Suzanne Holman | Dale Zabukovec |

**Please Welcome
our Newest RedCoats!**

- | | |
|----------------|-------------------|
| Karyn Baumann | Rachel Reed |
| Joanne Brown | Brandon Rock |
| Jill Cuff | Noreen Schlatmann |
| Jacob Fedrigo | Sue Sobin |
| Bridget Kelley | Tammie Stevens |
| Rachel Labuda | |

**Please Welcome
our Newest STARS!**

- | | |
|--------------|---------------|
| Koren Cullom | Bobby Mousing |
| Parker Good | Esme Page |
| Greta Geib | Chloe Zeleji |

**Retiring RedCoats with
10+ Years of Service**

- | | |
|---------------|----------|
| Marko Fikaris | 31 Years |
| Lois Jeffery | 37 Years |

IN MEMORIUM

Elaine Johnson

* Denotes Head Usher

**UPCOMING WEEKS
VOLUNTEER NEEDS AND
RUNNING TIMES**



GUEST EVACUATION TRAINING

- [MO 7/29 5:45 PM](#)
- [SU 8/11 9:45 AM](#)
- [SA 8/24 9:45 AM](#)
- [SU 9/8 9:45 AM](#)
- [MO 9/16 5:45 PM](#)
- [SA 9/28 9:45 AM](#)



MJ THE MUSICAL

KeyBank State Theatre || 150 min. w/ I
July 16 – August 11

- [SA 7/20 6:00 PM](#)
- [SU 7/21 11:30 AM](#)
- [FR 8/2 6:00 PM](#)
- [SA 8/3 6:00 PM](#)
- [TH 8/8 6:00 PM](#)
- [SA 8/10 6:00 PM](#)
- [SU 8/11 11:30 AM](#)
- [SU 8/11 5:00 PM](#)



GOLDEN GIRLS

Hanna Theatre || 120 min. w/ I
August 6 – 25

- [SU 8/11 11:30 AM](#)
- [SU 8/11 5:30 PM](#)

VOLUNTEER APPRECIATION PARTY THANKAPALOOZA 2024

**Join us for a Explosively Good Time!
Tuesday, August 20
State Theater
6:00 – 9:00 pm**

**Theme:
Villains of the Stage & Screen**



Channel your inner baddie (Dracula, Maleficent, Sweeney Todd, The Wicked Witch of the West) and dress as your favorite villain from the stage or screen!

If you choose not to wear a costume, please wear all black!

The Event will feature:

- Live Entertainment
- Hors D'oeuvres / Dessert
- Presentation / Special Awards and Prizes
- Contest Announcements

Parking:

Parking is in the US Bank Garage

Check-in:

6:00 pm at the State Box Office Lobby

Entertainment:

6:30 pm – 9:00 pm

Presentation / Awards:

7:30 pm

**RSVP: BY AUGUST 6TH
CLICK [HERE!](#)**

*Please note, if you are unable to attend after submitting and RSVP please cancel!
You will receive a no-show if you have responded and did not attend or cancel.*

This event is for current volunteers only. Thank you for understanding.

So GOOD to be So BAD!