

AUGUST
2024

RedCoats



★ VOLUNTEER MILESTONES

Congratulations to the following Redcoats for reaching a Volunteer-hour milestone!

- | | |
|---|--|
| 9250
Joe Ferritto | 750
Linda Olen
Ellen Papadimoulis
Ken Srail*
Dottie Zenobi |
| 7750
Benita Batulewick* | 500
Mary Ann Burke
Trish Calanni
Terri Cangelosi
Norm Diederich
Lynn Marcelo*
Maura Norton
Tom Thirion |
| 5000
Bill DeCapite | 250
Carmen Chen
Sean Connelly
Ruth Flannery
Jennifer Goings Smith
Judy Haas
Wendy Hammer
Cindy Hawkins-Heilman
Bill Heilman
Jake Komar
Mary Lewis
Eileen McEwen
Hollie O'Malley
Pat Pease*
Marc Stroom
Robert Thompson
Greg Ziernicki |
| 3500
Bill Duignan | 100
Barbara Code
Jennifer Farrell
Marion Fish
Adoree Gelley
Cathleen Kortyka
Sabrina Lambacher
Mickey LaRosa
Jenny Mulhorn
Judy Sargent
Erica Solitt |
| 2750
Barb Heideman
Mary Lu Szuminski | |
| 2000
Cheryl Dever* | |
| 1750
Jim Edwards
Cathy Flament
Sid Saks* | |
| 1500
Patty O'Reilly* | |
| 1250
Gary Burlin*
Fred Mills*
Brian Sheetz* | |
| 1000
Cynthia Boylan*
Betty Lee*
Valerie Morgan*
Irene Morrison
Lee Silvi* | |
| 750
Jonathan Evans*
Lorrie Foraker
Rosajoy Jones-Bogard | |

*Denotes Head Usher

STANDARDIZATION: Show Cancellations

Procedure COMPARE Regulate
APPRaise PERFORM ACCEPTED RULES
classify Assess evaluate test
Standardize
values SYSTEMIZE FAIR
PROCESS Benchmarking



It is *extremely* rare that a production is cancelled once it appears on the schedule.

In the unlikely event that a show is cancelled, the cancellation will be announced on the Playhouse Square website, posted in the RedCoat Facebook group, and all volunteers **scheduled** for the performance will be notified via email.

Please keep in mind that **ALL** performances will take place – unless you are notified that they have been cancelled. Please do not email, call, or ask on Facebook if a show is still occurring. The Volunteer Office will let you know if your scheduled assignment has been cancelled by the production. Performances cancelled by the production will **NOT** affect your attendance percentages!

THE SHOW MUST GO ON!

Volunteer Home Page

The Volunteer Home page on our website contains valuable information!

<https://www.playhousesquare.org/volunteer-home>

- Current RedCoat Schedule
- Current Weekly Update
- Monthly Newsletter
- Archives for all newsletters
- Attendance Percentages
- Instructions on joining the Facebook Page
- Discount ticket information
- AND MORE!!!

RedCoat Schedule Requests:

- The RedCoat schedule is four weeks. We cannot accept requests to extra at performances that do not appear on the schedule.

'Twas the Night Before... by Cirque Du Soleil

(December 4-15, 2024)

Huntington Bank Featured Performance



It's the holidays, and this year, things are different. For years, Isabella and her father have read **Twas the Night Before Christmas** together. But this year Isabella feels like she's outgrown the family tradition.

But then the magic of the poem comes to life, and Isabella and her father are unexpectedly separated by a snowstorm that sends them on a fantastical journey. In a winter wonderland inspired by the poem, they discover whimsical characters, acrobats, children and reindeer who reunite father and daughter in the holiday spirit.

Tickets are available NOW!

Link: [GET TICKETS](#)

Stay Tuned for more pre-sales coming soon for
"Some Like It Hot" "Life Of Pi" "Parade" "Peter Pan"
and more.....

VOLUNTEER APPRECIATION PARTY



**THANKAPALOOZA 2024
AUGUST 20TH**

**REMINDER! The RSVP deadline was August 6th.
We are no longer accepting RSVPs.**

If you submitted an RSVP and are no longer able to attend, please cancel! You will receive a no-show if you have responded and did not attend or cancel.

BULKLEY BUILDING APARTMENTS

The Volunteer Department received a special treat last week – a tour of the beautiful new Bulkley Apartments!

The apartments will be ready for occupancy in early 2025!

Special thanks to Angie Jenkins for arranging this tour for us.



RECOGNIZING EXCEPTIONAL SERVICE

Compliments to RedCoats who received A Round of Applause this month!

Jean Artrip	Sal Karanouh-Schuler*
Deanna Beauchamp	Megan Kennedy
Sarah Beaver*	Heather Kral*
Sally Benjamin	Elizabeth Kravanya
Cynthia Boylan*	Bridget Lavelle
DJ Bradley	Renee Lesko*
Angela Brown*	Rudy Linich
Gary Burlin*	Debra Martin*
Sean Connelly (2)	Leo Martin*
Susan Costanzo	Holly McDonough*
Paul Cramer* (2)	Valerie Morgan*
Cheryl Dever*	Irene Morrison
Bill Duignan	Chandi New
Thomas Durra	Josanne Notaro
GiGi Elder	Larry Nousek
Jennifer Farrell	Neal O'Donnell
Kathleen Ferguson	Ellen Papadimoulis
Jack Filak*	Domenic Parente
Suzanne Fisher	Rachel Peteya*
Cathy Flament	Angie Plona
Liz Hagen	Pam Scott
Zachary Hanusek	Lynn Sperli* (2)
Nicole Hobbs Caraballo	Lucia Srail
Nancy Holchin	Nancy Stokes*
Jeff Honnold*	Mary Lu Szuminski
Brenda Jones	Chris Veneri
Leona Judy (2)	

**Please Welcome
our Newest RedCoats!**

Susan Averre	Nick Orosan
Andrea Baughs	Sue Pardee
Kris Blakeman	Beth Pfeiffer
Tracy Brent	Andrea Poland
Ron Cooper	Kathleen Ritz
Steve Daniloff	Amanda Ross
Jennifer Dubecky	Allen Shipp
William Frame	Patricia Singh
Norma Harnick	Patrick Velotta
Krisy Hinshaw Michelle	Cindy Wonders
Hofford	Patrick Yarman
Mimi Konicki	

**Please Welcome
our Newest STARS!**

Kaylen Bourdage	Reese Goldmeier
Savannah Brent	Kyra Nemeo
Yulian Brown	Lidiia Reviakina
Kiersten Chaney	

**Retiring RedCoats with
10+ Years of Service**

Coletta Gordon	39 years
Donna Sweet	11 years

IN MEMORIUM

Cordetta Valthausen

* Denotes Head Usher *

UPCOMING WEEKS

RUN TIMES

PLEASE SEE THE SCHEDULE FOR VOLUNTEER NEEDS

COME FROM AWAY

Connor Palace Theatre || 90 min./ no I
August 13 – 18



GOLDEN GIRLS

Hanna Theatre || 120 min. w/ I
August 6 – 25



BONEY JAMES

Mimi Ohio Theatre || approx. 120 min.
August 22



BRETT GOLDSTEIN

KeyBank State Theatre || approx. 120 min.
August 24 – 25



ROSANNE CASH

Mimi Ohio Theatre || approx. 120 min.
August 29

UPCOMING WEEKS

RUN TIMES



DANCE SHOWCASE

KeyBank State Theatre || approx. 90 min.
September 6



THE MORNING AFTER

Mimi Ohio Theatre || 180 minutes w / I
September 7



RUPAUL'S DRAG RACE

KeyBank State Theatre || approx. 120 min.
September 7



PRIDE AND PREJUDICE

Allen Theatre || 120 minutes w / I
September 7 – 29



THE DIARY OF BLACK MEN

KeyBank State Theatre || approx. 120 min.
September 11



GUEST EVACUATION TRAINING

- [SA 8/24 9:45 AM](#)
- [SU 9/8 9:45 AM](#)
- [MO 9/16 5:45 PM](#)
- [SA 9/28 9:45 AM](#)

EXTRAS AND THE SCHEDULE

As you know, the weekly schedule is published on Wednesday mornings at 6:00 am, and indicates which performances need extra volunteers.

What you may not know, is it that by 8:00 am, the RedCoat email has approximately 200 messages. The Volunteer Department processes anywhere from 300 to 600 emails every Wednesday.

The schedule will list performances that need additional volunteers (which may be as few as 5 or as many as 25 or just Head Ushers). The schedule does not update in real time – so it may say extras are needed, but the performance has been filled.

Emails are answered on a first-come, first-served basis IF the email is received after the 6 am publishing time. Emails requesting performances that are received prior to 6 am are held and responded to at the end of the day.

We do not keep a waiting list for performances. If a performance is FULL, please send an email closer to the performance date.

Most cancellations are recorded within two days of a performance.

THANK YOU!