

DECEMBER
2024

RedCoats



VOLUNTEER MILESTONES

Congratulations to the following Redcoats for reaching a Volunteer-hour milestone!

9500

Joe Ferritto*

2250

Carol Houk
Karen Skinder*

2000

Bruce Dennison*
Leo Martin*
Cheryl Wankewycz

1500

Eugene Baker*
Ross Wason*

1250

Shosh Ault*
Leona Juby
Bob Liddy*
Mary McCarthy
Teresa Parente-Calez
Rosanne Prochaska*
Renee Risser
Anne Rossoli*
Christine Shock

1000

Paul Cramer*
Kathy Dempsey
Laurie Graff*
Jean Rahrig
Debra Tweedy

750

Jim Borsuk
Desirae Geiger
Susan Kiss
Margie Kosch
Cliff Zenobi
Mariann Zupan

500

Pia Behm
Ramona Caraballo
Joe Hasenohr
Vicky Hasenohr
Jeff Honnold*
Jon Kastelein*
Michael Kulcsar
Maureen Lynch
Joe Purta*
Puri Purta
Mike Shaughnessy
Annie Wojanis

250

Helen Bertosa
Valdia Burns
Susan Costanzo
Any Fischer
Chris Gibson
Yamini Gowda
Pati Habenicht
Jerilyn Hagan
Amanda Hanley
Rose Harper
Kenneth Hawkins*
Nancy Kosmerl
Dana Machuca*
Craig Martin
Bob Morecki
Daniel Nagle
Jay Palmer
Anna Piquette
Elaine Roberts
Assunta Rossi
Andrea Russo
Holly Sofia
Katie Strick
Mary Tingley
Alexis Vaughan
Janie Winik
Bill Woods

*Denotes Head Usher

HAPPY HOLIDAYS FROM THE VOLUNTEER AND FRONT OF HOUSE DEPARTMENTS



We would like to thank you for the superior service you have provided to Playhouse Square this past year. Thank you for all you do to make each performance, each event, and each day an experience worthy of a standing ovation – for our guests and each other!

The service and care you provide to our guests is unparalleled in this industry, and the support you provide to each other and the House Managers is so important and so appreciated.

Over the course of 2024, we have welcomed 210 new volunteers (RedCoats and Stars) to our family. As of December 10th, our 1800 volunteers have donated more than 184,900 hours to Playhouse Square! Amazing! Thank you!

As we wrap up 2024, please note that there are limited performances between December 23rd and January 6th.

Delight in this well-deserved time off! Have a wonderful holiday season and enjoy some time with the important people in your lives!

Happy holidays to each of you and to your friends and family!

ANNUAL REPORTS

Annual hours reports and certificates will be **mailed** to all active RedCoats at the end of January, 2025.

Please be sure that your correct street address is on file with the Volunteer Office. Email any changes to: redcoats@playhousesquare.org.



NEED A LAST MINUTE GIFT? GIVE THE GIFT OF THEATER!

This year, give a gift that will truly stand out. Whether it's Life of Pi, Parade, Peter Pan, or & Juliet treat your loved ones to an experience they'll never forget.



Why Tickets Makes the Perfect Gift:

From heart-pounding adventures to stirring drama, fantastical escapes to a high-energy musical, Playhouse Square offers performances that are sure to leave a lasting impression.

LIFE OF PI: Based on Yann Martel's bestselling novel, this stunning production tells the incredible story of a boy stranded at sea with some unconventional traveling companions. A visually breathtaking adventure full of heart and courage.

PARADE: A moving musical about Leo Frank, a Jewish factory manager in 1913 Georgia, accused of murdering a young girl. This Tony award-winning show is an emotional rollercoaster filled with powerful themes of justice, love, and resilience.

PETER PAN: A magical journey to Neverland, packed with adventure, wonder, and timeless fun! Perfect for anyone who believes in the power of imagination and dreams.

& JULIET: A lively, modern spin on Shakespeare's *Romeo & Juliet*, featuring 32 iconic pop songs by super producer Max Martin. It's a celebration of love, second chances, and living life to the fullest!

As a RedCoat volunteer, you'll enjoy waived handling fees and exclusive discounts, making it even easier to give the best gift ever — an experience they'll cherish for years to come.

Link: [GET TICKETS](#)

Please Note: Redcoat ID number required. Offer is online-only by following the link provided and available for select dates and seating locations. Returns and retroactive discounts are not possible. Date exchanges are subject to one \$25.00 fee.

THANK YOU FOR SPREADING HOLIDAY CHEER!

The Volunteer Department received the following message from guests attending *Black Nativity* on December 7th.

Thank you to all those involved for going above and beyond in service to our guests!

"My sister and I would like to thank Playhouse Square's volunteers wearing the red jackets for their assistance getting us to the Hanna Theater after we arrived at the main theater on Euclid Avenue in error. Due to our own oversight, we did not know that Black Nativity was being held at the Hanna Theater this year. Please thank all of your volunteers at both theater locations for their above and beyond service transporting my sister via wheelchair to the Hanna Theater and for helping us settle comfortably in our seats once there. Playhouse Square's volunteers made a stressful situation much easier to navigate. And as always, we enjoyed a phenomenal production of our holiday favorite, Black Nativity." Erin and Erka

NEW RESTAURANT!

A unique collaboration of three non-profit organizations – Playhouse Square, EDWINS Leadership & Restaurant Institute, and Cleveland Capuchin Ministries – **The Friars' Table** opened December 6th!

For more information– click below:
<https://thefriarstable.org/>



VOLUNTEER MILESTONES CONTINUED

100

Sherona Campbell
Michele Cozza
Christine Dolenc
George Gruss
Joyce Gruss
Monica Jacobs
Andrea Karshuk
Carolyn Kovach
Francis Kubicina
Michelle Lancaster
Cheryl McConnell
Vrushti Patel

100

Shelley Patena
Cassandra Roberts
Annie Rush
Sue Sazima
Pamela Schmitz
Kellie Schwabl
Alan Solnick
Kyle Tipton
Myra Washington
Belinda Zabrecky
Cathy Zanella



RECOGNIZING EXCEPTIONAL SERVICE

Compliments to RedCoats who received
A Round of Applause this month!

Terry Aceto
Yvonne Barney
Laura Beytas
Donna Bloom
Mike Bodmann
Angela Brown*
Kim Buckosh
Heather Chapman
Kim Collisi* (2)
Linda Covington
Paul Cramer*
Maureen Donoughe*
Laura Grimke
Lauren Ferguson
Ruth Freeman
John Heideman
Kathy Imbrigiotta
Rhonda Johnson
Gary Kula
Eileen Langford-Mays

Bridget Lavelle
Barbara Lorence
Leo Martin*
Eileen McEwan
Fred Mills*
Irene Morrison
Beth Petrequin
Alissa Powers
Barb Pritschau
Assunta Rossi (3)
Sid Saks*
Chris Schuhle
Allen Shipp
Lynn Sperli*
Julia Srnec
Allie Thirion
Jennie Trobenter
Eileen Wilson
Jane Winik
Nancy Zenker

Please Welcome our Newest RedCoats!

Isla Amantea
Susan Berman
Mike Bodmann
Helen Curtindale
Natalie Davet
Sue Helke
Sharon James
Cindy Kuhn
Jomana Mansour Jalkh
Bethany Mazey
Mike Mazey
Chris Rushnok
Lili Sandler
Jan Schmitt
Holly Serfilippi
Nancy Soclof
Laura Steinberg
Katia Tabel
Paul Weishampel
Donna Yassall

Please Welcome our Newest STARS!

Ta'Kaurah Cloud
Sloan Mercerhill
Nikol Mojsoska
Levina Topbas
Hana Wachtl

Retiring RedCoats with 10+ Years of Service

Jayne Chew 10 Years
Harriet Gannon 20 Years
Jan Tulley 21 Years
Georgette Vidmar 22 Years

* Denotes Head Usher*

UPCOMING WEEKS

RUN TIMES

PLEASE SEE THE SCHEDULE
FOR VOLUNTEER NEEDS

DOUBLE HOURS FOR ALL
PERFORMANCES IN
DECEMBER



A CHRISTMAS CAROL

Mimi Ohio Theatre || 120 minutes w / I
November 23 – December 22



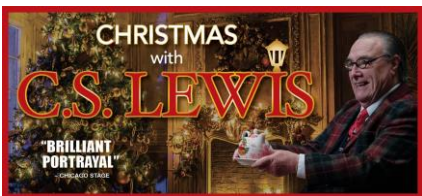
A CHRISTMAS STORY

Allen Theatre || 120 minutes w / I
November 30 – December 22



THE NUTCRACKER

Connor Palace Theatre || 120 minutes
December 13 - 22



CHRISTMAS WITH C.S. LEWIS

Hanna Theatre || approx. 120 minutes
December 19 – 20

UPCOMING WEEKS

RUN TIMES



STRAIGHT NO CHASER

KeyBank State Theatre || approx. 120 min.
December 21



JIM BRICKMAN – COMFORT & JOY

Hanna Theatre || approx. 140 minutes
December 21 – 22



LEGENDARY SOUL JAM

KeyBank State Theatre || approx. 150 min.
December 28



GUEST EVACUATION TRAINING

- [MO 12/30 5:45 PM](#)
- [MO 1/27 5:45 PM](#)
- [TU 1/28 5:45 PM](#)
- [WE 1/29 5:45 PM](#)
- [TH 1/30 5:45 PM](#)
- [SA 2/1 8:15 AM](#)
- [SU 2/2 9:45 AM](#)

HOLIDAY SAFETY TIPS

- Lock your possessions away from view. **PUT YOUR JUNK IN THE TRUNK!**
- Carry minimal items; overloading yourself can make you appear vulnerable.
- Pay close attention to your surroundings and stick to well-lit areas. Walk with a purpose; project an assertive image.
- **Please report any suspicious activity observed in the Playhouse Square District to Central Security Dispatch at 216-640-8777.**

Important numbers to save in your phone:

- Downtown Cleveland Alliance Ambassadors: **216-621-6000**
- Cleveland Police Non-Emergency Phone Line: **216-621-1234**



**Merry Christmas
12/25/24**



**Happy Hanukkah
12/25/24 – 01/02/25**



**Happy Kwanzaa
12/26/24 – 01/01/25**