

SEPTEMBER
2024

RedCoats



VOLUNTEER MILESTONES

Congratulations to the following Redcoats for reaching a Volunteer-hour milestone!

11000

Don Fedorchak*

6250

Sherry Dangremond*

4750

Ruth Freeman

2750

Maureen Donoughe*

Ron Mortus*

2000

Joyce Hall*

1500

Crystal Dunstan

1250

Pat Leonard

Amy Panchumarti*

1000

Becky Santamaria

Lynn Sperli*

750

Paul Cramer*

Becky McClelland

Ann Mayes

Tom Wolf*

500

Nancy Binder*

Gloria Irwin

Beth McKeown

James Popovic

Paula Shakelton

Ann-Marie Strike

Shadina Terry

Sandy Wheeler

Lisa Wood

250

Lou Andreasik

Jean Artrip

Erica Horman

Daniel Lovette

RonOda Lovette

Pat Murphy

Jean Pennock

Charlene Ward

Roxanne Ziernicki

100

Frank August

Glo Calhoun

Laura Chodak

Megan DeFranco

Amanda Egolf

Andrea Feltes

Kelly Heitic

John Hise

Vivian Kotchman

Carolyn Magee

James Pollack

David Solitt

Beverly Stapula

Lydia Troha

*Denotes Head Usher

STANDARDIZATION: Position Assignments



The Volunteer Office tries to vary position assignments for all volunteers for each performance.

If you are assigned to a position with which you are unfamiliar, or haven't been assigned to in a while, position descriptions are available in each House Manager's office. Position descriptions are also available in the Volunteer Handbook which can be found on our website:

<https://www.playhousesquare.org/volunteer-home>.

If you are asked by the House Manager or Head Usher to move to a different position, please do so.

The House Managers often have important information regarding the production that necessitates moving volunteers to other positions, or adding additional volunteers to a position.

Thank you for your cooperation!

THEATER SWEEPS



An important part of the volunteer responsibility to our Patrons is the post-performance sweep of the theaters. While we know most of the time these are handled correctly, we ALL need to make sure we are diligent.

In one case, a guest left her purse on her seat – and when she was escorted back to the theatre **after** the sweep was completed, the purse was still there.

Please be sure that each row is thoroughly checked – on the seats, between the seats, and under the seats. Before removing found items - accurately document their location – list the section, row, and seat number. Turn all found items into the house manager's office and list each item on the LOST ITEMS sheet.

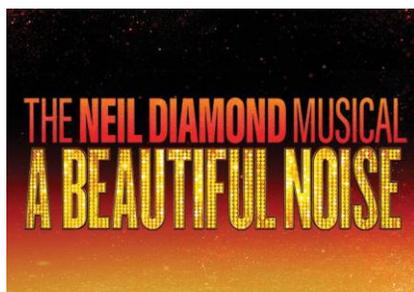
Thank you!



Playhouse Square®

A BEAUTIFUL NOISE

KeyBank Broadway Series
October 8 – 27



Volunteers Save 15% on A Beautiful Noise!

Like *Jersey Boys* and *Beautiful: The Carole King Musical* before it, **A BEAUTIFUL NOISE: THE NEIL DIAMOND MUSICAL** is an inspiring, exhilarating, energy-filled musical memoir, that tells the untold true story of how America's greatest hitmaker became a star, set to the songs that defined his career.

Don't miss your chance to experience the magic of A Beautiful Noise: The Neil Diamond Musical! Tickets are now on sale and selling out fast. Grab yours today to enjoy special RedCoat perks, including waived handling fees and a discount on tickets. Dive into Neil Diamond's legendary hits and inspiring story. Be sure to secure your seats for this unforgettable Broadway event!

Link: [GET TICKETS](#)

***Please Note:** RedCoat ID number required. Offer is online-only by following the link provided and available for select dates and seating locations. Returns and retroactive discounts are not possible. Date exchanges are subject to one \$25.00 fee.

CONGRATULATIONS TO OUR VOLUNTEERS



Playhouse Square Values

- ★ **Ambition**
- ★ **Belonging**
- ★ **Caring**
- ★ **Excellence**
- ★ **Stewardship**

The Volunteer Office has recently been made aware of two compliments from patrons who attended *Come From Away* last month:

"We recently just saw *Come From Away* and I was blown away by your ushers. They were all so friendly and helpful. I watched them answer every question with patience and a smile and jump in as soon as they saw a need. After having recently seen a Broadway show in Chicago with chaos, lots of frustration and 2 ushers for half a balcony, it really stood out to me how lucky we are to have such amazing facilities and people so close to home. Thanks for a great experience."

"I attended *Come From Away* on Saturday, August 17. I use a cane, so it's challenging for me to get around. The RedCoats were fabulous with helping me to navigate the complex, getting to my seat, getting back to my car, etc. The experience was 100% positive."

Thank YOU for demonstrating our values in such a tangible way!

Thank YOU for giving our guests a memorable theater experience!



RECOGNIZING EXCEPTIONAL SERVICE

Compliments to Volunteers who
received A Round of Applause*
this month!

Pia Behm
Sean Connelly
Donna Davis
Audrey DeClement
Maureen Feller*
Joe Ferritto*
Antonette Geanneses*
Sandy Gordon
Jasmine Grindon
Chuck Hogue
Heather Kral*
Ben Lowery
Dana Machuca*
Emily Mantush
Jeannine Marko
Paula Matney
Michelle Meister
Joe Miglionico*
Darcy Pedersen*
Anne Rossoll*
Brittney Rzucidlo
Trudy Salim
Brian Sheetz*
Chris Sheetz*
Karen Skinder*
Lynn Sperli*
Eli Stern
Ross Wason*
Annie Wojanis

IN MEMORIAM

Marilyn Cotman
William Frame
Mary Lou McGuire

* Denotes Head Usher

UPCOMING WEEKS

RUN TIMES

PLEASE SEE THE SCHEDULE FOR
VOLUNTEER NEEDS

PRIDE AND PREJUDICE

Allen Theatre || 120 minutes w / I
September 7 – 29

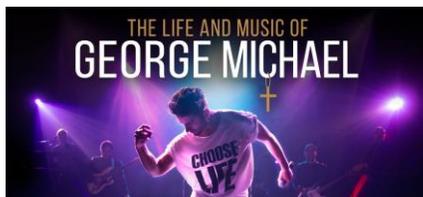
LES MISERABLES

Connor Palace Theatre || 180 min. w / I
September 18 – 22



THE THORN

KeyBank State Theatre || approx. 120 min.
September 24 – 25



THE LIFE AND MUSIC OF GEORGE MICHAEL

Connor Palace Theatre || approx. 120 min.
September 25



CAPITOL FOOLS

Mimi Ohio Theatre || approx. 120 min.
September 27



INTO THE WOODS

Hanna Theatre || 180 min. w / I
September 27 – November 10

UPCOMING WEEKS

RUN TIMES



JUSTIN WILLMAN

Mimi Ohio Theatre || approx. 90 min.
September 28



MATTEO LANE

Connor Palace Theatre || approx. 90 min.
September 28



AIR SUPPLY

KeyBank State Theatre || approx. 120 min.
September 29



STRICTLY GERSHWIN

KeyBank State Theatre || 150 min. w / I.
October 3 – 6



A MIDSUMMER NIGHT'S DREAM

Hanna Theatre || 180 min. w / I
October 4 – 27



GUEST EVACUATION TRAINING

- [SA 9/28 8:15 AM](#)
- [MO10/14 5:45 PM](#)
- [SA 11/9 8:15 AM](#)

FREE



PARKING REMINDER

PARKING

WEEKNIGHT AND WEEKEND

Parking in the **US Bank Garage**
is on levels 5 and above.

WEEKDAY MATINEE (Before 4 pm)

Parking in the **Playhouse Square Garage**
is on levels 4 and above.

IT'S THAT TIME OF YEAR AGAIN.....

As we are entering cold and flu season, please be mindful of your fellow volunteers and our guests. If you feel you have a cold or flu, please cancel.

If you are getting over a cold or flu, but feel you are no longer contagious, please consider wearing a mask to protect those around you.

Thank you!

